

# Hallmarks of effective management apps

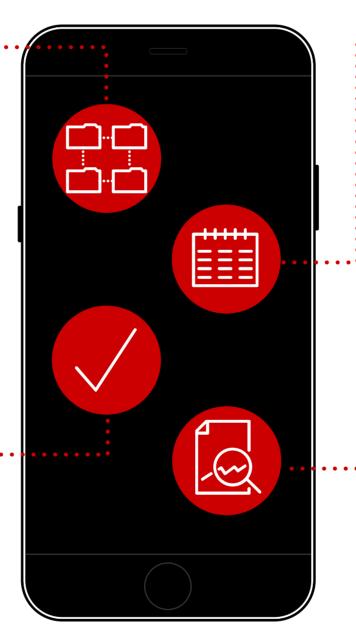


# Inside a digital management system for operational excellence

## One-stop document ... repository

- Operational excellence strategy and objectives
- Processes and procedures
- Policies and guidelines

## Compliance discipline tracking .....



# Deployment and training support

- Deployment roadmap
- Roles and accountabilities
- Digital operational excellence training
- Interactive communication

- Workflow management to track compliance with policies
- Proactive management of alerts
- Incentives for safe behaviors

#### Performance management

- Key performance indicator tracking
- Reporting
- Predictive analytics

# THREE PRINCIPLES FOR GETTING IT RIGHT

Changing processes and behaviors is never easy. These ideas can set the tone.

# Technology and data are critical, but not the hardest part

Getting teams to change their thinking is more difficult than building the technical systems.

## It's a business transformation, not a digital one

Digital tools should make things simpler, but don't lose track of the business goals.

### Experimentation is easy, transformation is not

Develop a plan to scale up, and start where momentum is strongest.







